



Privacy Policy

Brighter Outlook Tree Surgeons Ltd. values your privacy and this policy sets out how we will treat your personal information. This includes, but is not limited to, any personal data submitted to us via our websites or in any other way, such as via telephone, electronic mail, in person, online or otherwise.

If you have any queries or wish for your details to be removed at the end of our contract or contact with you, please email brighter_trees@outlook.com.

What information do we collect and how?

We may collect:

- Contact information you provide to us, such as your name, mailing address, telephone number and email address.
- Details of all transactions and works carried out.
- Job application data where you have applied for a position within the company.

How do we use your information?

We use the information we collect for the following:

- To fulfil your request for information or services.
- To update you on our work and keep you informed.
- To apply for planning permission upon instruction where necessary.
- To communicate with you regarding works.
- To send periodical email reminders when further work is recommended.
- To promote our products and services.
- To determine your suitability for positions within the company.
- To allow us to maintain our statutory records to fulfil our legal and regulatory obligations and complete our taxes.

Who do we share data with?

We may occasionally be required to provide limited data to third parties, such as:

- Local authorities in order to process planning applications.
- Agents or service providers we employ or work with, in order to fulfil our contractual agreement with you.
- The police or any other government body if lawfully requested and where legally obliged to do so.

Managing your data

All personally identifiable data will be processed lawfully and securely and will be treated as confidential. We will not sell data to any third party. You can update or request deletion of your personal information at any time by contacting us. Please note that we cannot delete address information that is attached to invoices as financial records must be held for 7 years for tax purposes.

Updates to this policy

We may need to update this policy from time to time by posting a revised version on this website. You should check this page occasionally to ensure you are happy with any changes. The last revision will be reflected in the “Last modified” section.

This Privacy Policy applies to Brighter Outlook Tree Surgeons Ltd. (along with all subsidiaries, affiliates, successors and assigns thereof, referred to collectively as “Brighter Outlook Tree Surgeons Ltd.”, “we”, “our and/or “us”), our websites and services. By contracting our services, you signify your acceptance of this Privacy Policy.

Last modified: 16th October 2019

